



Cal OES
GOVERNOR'S OFFICE
OF EMERGENCY SERVICES



FEMA

September 19, 2020
DR-4558-CA NR 014
Cal OES News Desk: 916-800-3943
FEMA News Desk: 916-718-8540
SBA: 916-847-2638

News Release

Apply with FEMA for disaster assistance for critical and immediate needs

SACRAMENTO, Calif.— September 13, Butte County was added to the counties approved for FEMA's Individual Assistance program under major disaster declaration 4558-CA, for the California wildfires.

Individuals and households who reside in Butte County and who have immediate or critical needs due to being displaced from their homes as a result of the wildfires may be eligible for FEMA financial assistance.

Apply with FEMA one of three ways:

- online at www.disasterassistance.gov;
- by downloading the **FEMA app** to a smartphone or tablet;
- or by calling the **FEMA Helpline at 800-621-3362** (TTY 800-462-7585) between 7 a.m. and 10:30 p.m. If you use 711 or Video Relay Service (VRS), please call 800-621-3362.

Applicants with questions about their FEMA registrations should call the FEMA Helpline between 7 a.m. and 10:30 p.m PDT. Multilingual

###

All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), religion, national origin, age, disability, limited English proficiency, economic status, or retaliation. If you believe your civil rights are being violated, call 800-621-3362 or 800-462-7585(TTY/TDD).

FEMA's mission: Helping people before, during, and after disasters.

The U.S. Small Business Administration (SBA) is the federal government's primary source of money for the long term rebuilding of disaster-damaged private property. SBA helps businesses of all sizes, private nonprofit organizations, homeowners and renters fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property.

For more information, applicants may contact SBA's Disaster Assistance Customer Service Center at 800-659-2955. TTY users may also call 800-877-8339. Applicants may also email disastercustomerservice@sba.gov or visit SBA at SBA.gov/disaster.